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FOR IMMEDIATE RELEASE

NACR Recognizes Partner Loyalty at Annual Conference

Eagan, MN, March 1, 2010 — Seven-time Avaya BusinessPartner of the Year NACR (North American Communications Resource, Inc.) honored nine of its most valued partners with a special Loyalty Appreciation Luncheon during its recent sales conference.

One of the operating companies of ConvergeOne, LLC, NACR (www.nacr.com) is the largest Avaya BusinessPartner and a nationwide leader in delivering end-to-end, value-added communications solutions and personalized technical support for businesses of all sizes.

The Loyalty Luncheon — held during the ConvergeOne Sales Conference, February 16–18 at the MGM Grand Hotel in Las Vegas — honored nine NACR partners that participated in the past seven annual sales conferences. Those partners were: Amcom Software, Avaya Financial Services (AFS), Computer Instruments, CSI, Extreme Networks, Mutare, NICE, SimpliCTI, and Veramark.

“Over the years, these companies have established themselves as loyal partners and important contributors to the solutions that NACR provides to customers,” said Tom Roles, President and CEO of NACR, who hosted the February 16 luncheon. “So it is with great pleasure and gratitude that we recognize these partners for their ongoing role in NACR’s success and their continuous support of our annual sales event.”

Representatives from the partner companies, as well as NACR and Empire Technologies senior management teams, were among the approximately 40 attendees at the luncheon, where Roles addressed the state of the business and awarded each partner a Tiffany engraved crystal pentastar. The partners were also presented with Loyalty Recognition ribbons for display at their booths during the conference.

About NACR

With offices nationwide, NACR (Eagan, MN) is a certified Avaya Platinum BusinessPartner, a seven-time Avaya BusinessPartner of the Year, multiple award winner

from industry partners, and the Value Added Solutions Provider of choice for today's leading businesses. NACR delivers proven, scalable, cost-efficient solutions tailored to a customer's business communication needs, in an end-to-end package that includes consultation, design, implementation, and testing. With its strategic partners, including Avaya, NACR provides customers with solutions in VoIP migration, convergence, mobility, unified messaging, and contact centers. For more information, call **1-888-321-NACR (6227)** or go to **www.nacr.com**.

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